

This is our vision

Every person who is dependent on drugs and alcohol has the potential to rebuild their life.

We have a mission

Phoenix Futures brings positive change in the lives of individuals, families and communities affected by substance misuse. We reduce the impact of drug and alcohol related harm and enable our service users to rebuild their lives. Our purpose is achieved through the skills and dedication of our staff.

What we do is informed by our values

Effective
Caring
Person focused
Committed

Call: 020 7234 9740

Email: info@phoenix-futures.org.uk

View: www.phoenix-futures.org.uk

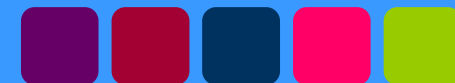


Our Community Services



Phoenix House (operating as Phoenix Futures) is a registered charity in England and Wales (No. 284880) and in Scotland (No. SCO39008); Company Limited by Guarantee Number 0626869; Registered Tenant Services Authority Number H3796; National Housing Federation Member; Patron HRH Prince of Wales

This information is correct at time of printing (July 2009)



Who we are

Phoenix Futures is a leading provider of services for people with drug and alcohol problems. We offer services within community, prison and residential settings in England and Scotland.

Our person focused approach

At Phoenix Futures we take pride in our ability to work with individuals from the street through to resettlement. We believe that our service users are individuals and that the recovery process for each person is different.

Our skilled staff provide effective and innovative interventions which enable our service users to address their problematic substance misuse.

Our Community Services

We deliver a diverse range of services providing information, advice and support for people with problematic drug and alcohol use in their own communities.

We provide structured day programmes, outreach, engagement initiatives and harm reduction services such as needle exchange.

We work in partnership and collaboration with other local treatment providers and agencies in an integrated approach to provide a range of services, which can be accessed flexibly.

We aim to achieve and maintain a reduction in offending behaviour by directly addressing substance misuse amongst our service users, including those referred through the criminal justice system.

Tier 2: Outreach and Engagement Services

Our Tier 2 Services aim to help our service users make positive choices, improving their health and quality of life.

We provide outreach, drop-in and initial assessment services for

people with problematic drug or alcohol use needing information or advice including:

- Information about substances, health and treatment choices
- Harm minimisation advice and needle exchange
- Overdose and relapse prevention
- Group and self help sessions to enable individuals to learn, share experiences and keep safe
- Individual time to talk privately, set goals and keep motivation
- Referral into detoxification, structured treatment and related services
- Advice and support with accommodation issues

Tier 3: Structured Day Services

Our Tier 3 Services aim to enable our service users to make positive choices, achieve personal growth, develop social skills, improve health and achieve stability.

Our Structured Day Services help individuals with a desire to change their pattern of behaviour and drug use to address their lifestyle, health, social and criminal justice issues.

Our staged programmes are tailored to local needs and include one to one and group work, access to education and employment training.

Housing-related Services

We offer supported housing and resettlement services for people who have successfully completed treatment for substance misuse and are committed to maintaining a drug and alcohol free lifestyle. Our Supported Housing Services provide shared accommodation where tenants live together co-operatively and participate in weekly house meetings.

Our Resettlement Services also include individual key working, group work and housing support, aiming to promote independent living skills, community inclusion and enable individuals to sustain a tenancy.

How to find out more

For further information about our community services please get in touch using our contact details overleaf.

