

This is our vision

Every person who is dependent on drugs and alcohol has the potential to rebuild their life.

We have a mission

Phoenix Futures brings positive change in the lives of individuals, families and communities affected by substance misuse. We reduce the impact of drug and alcohol related harm and enable our service users to rebuild their lives. Our purpose is achieved through the skills and dedication of our staff.

What we do is informed by our values

Effective
Caring
Person focused
Committed

Call: 020 7234 9740

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View: www.phoenix-futures.org.uk



Our Family Services



Phoenix House (operating as Phoenix Futures) is a registered charity in England and Wales (No. 284880) and in Scotland (No. SCO39008); Company Limited by Guarantee Number 0626869; Registered Tenant Services Authority Number H3796; National Housing Federation Member; Patron HRH Prince of Wales

This information is correct at time of printing (July 2009)



Who we are

Phoenix Futures is a leading provider of services for people with drug and alcohol problems. We offer services within community, prison and residential settings in England and Scotland.

Our person focused approach

At Phoenix Futures we take pride in our ability to work with individuals from the street through to resettlement. Our skilled staff members provide effective and innovative interventions which enable our service users to address their problematic substance misuse. We believe that our service users are individuals and that the recovery process for each person is different.

We are the foremost provider of residential rehabilitation in the UK. We provide adult rehabilitation for men and women aged 18+ and unique family services for parents with children aged up to 11.

Addressing the impact of parental substance misuse

Parental problematic drug use can and does cause serious harm to children across all ages and that effective treatment of the parent can have major benefits for the child.

Responding to the hidden harms caused by drug and alcohol use within families, our specialist Family Services offer a stable and supportive environment providing treatment interventions that enable families to become drug free and remain together.

This is the best outcome for the child and in many cases the most cost effective approach for child protection services.

We reunite and keep families together

Our Family Services in Brighton and Sheffield provide an intensive rehabilitation programme for single mothers and fathers, couples, and pregnant women.

Our programme helps to promote change by encouraging self-worth and personal responsibility, challenging individual attitudes and behaviour, and encouraging the development of life and social skills. We use Cognitive Behavioural interventions, Motivational Interviewing and elements of the Therapeutic Community method, augmented by parenting, family focused interventions and life skills.

We provide the opportunity for parents to remain the primary providers of care for their children, whilst receiving appropriate guidance and support. Our monitoring systems ensure that parents acquire the insight and nurturing skills required to care adequately for their children. The family work together, rebuilding relationships between individual members and the family as a whole.

Families remain together with significant and sustained improvement in circumstances, a stable lifestyle, increased awareness of and provision of children's needs and significantly reducing risk for those children on an 'at risk' register.

Working in partnership

We follow a multi-agency approach, ensuring that all parents and children are registered with local health services, schools and other areas of need identified through the care planning process.

Our robust auditing system ensures our services are delivered in an efficient and effective manner resulting in the best possible outcomes for our service users. We operate within child protection guidelines and all other relevant legislation.

Our qualified and experienced staff teams offers 24 hour support, seven days a week. All relevant criminal record, Local Authority and Department of Health checks are undertaken on staff engaged in client care.

How to find out more

For further information about our family services, including our referral procedure please call us on 0845 600 7227

