

This is our vision

Every person who is dependent on drugs and alcohol has the potential to rebuild their life.

We have a mission

Phoenix Futures brings positive change in the lives of individuals, families and communities affected by substance misuse. We reduce the impact of drug and alcohol related harm and enable our service users to rebuild their lives. Our purpose is achieved through the skills and dedication of our staff.

What we do is informed by our values

Effective
Caring
Person focused
Committed

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We are Phoenix Futures



Phoenix House (operating as Phoenix Futures) is a registered charity in England and Wales (No. 284880) and in Scotland (No. SCO39008); Company Limited by Guarantee Number 0626869; Registered Tenant Services Authority Number H3796; National Housing Federation Member; Patron HRH Prince of Wales

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Who we are

Phoenix Futures is a leading provider of services for people with drug and alcohol problems. We offer services within community, prison and residential settings in England and Scotland.

Through our expertise we are able to support our service users at every stage of their recovery.

This includes:

- engagement on the streets and in communities
- harm reduction at drop in centres
- structured day programmes
- residential rehabilitation
- supported resettlement
- services within prisons

Our person focused approach

At Phoenix Futures, we take pride in our ability to work with individuals from the street through to resettlement. Our skilled staff provide effective and innovative interventions which enable our service users to address their problematic substance misuse. We believe that our service users are individuals and that the recovery process for each person is different.

Drug and alcohol problems are only part of the challenge for our service users. We run several unique personal development programmes to complement our core services, which help our service users gain skills, confidence, motivation, and employment.

Our Community Services

We deliver a diverse range of services providing information, advice and support for people with problematic drug and alcohol use in their own communities.

We provide outreach, engagement initiatives and harm reduction services such as needle exchange.

Our Prison Services

Working in partnership with prison services, our programmes provide advice and support for prisoners to help them address their drug and alcohol problems and offending behaviour.

We also provide continuity of care and support beyond the prison gates back into communities.

Our Residential Services

We are the foremost provider of residential rehabilitation in the UK. We provide adult rehabilitation for men and women aged 18+ and unique family services for parents with children aged up to 11.

Our residents present with some of the most severe problems and complex needs, and they also make some of the greatest treatment gains.

Our Family Services

Our unique family services enable parents to address their drug and alcohol problems whilst retaining care of their children.

We provide an intensive rehabilitation programme for single mothers and fathers, couples, and pregnant women.

